



This Videography Service Agreement ("Agreement") is entered into between Aspire Media ("Company") and the Client listed on the invoice, proposal, or booking confirmation ("Client"). By paying the booking deposit or signing this Agreement, the Client acknowledges that they have read, understood, and agreed to all terms and conditions contained herein.

1. SERVICES PROVIDED

Aspire Media agrees to provide videography, photography, drone services, content creation, editing, and related media services as outlined in the approved quote, invoice, package description, or written agreement between Aspire Media and the Client.

2. BOOKING DEPOSIT

A non-refundable booking deposit of \$100.00 is required to secure all project dates.

- No filming dates will be reserved until the deposit has been received.
- The deposit will be applied toward the final project balance.
- If the Client cancels the project for any reason, the deposit will not be refunded.

3. SCHEDULED FILMING DAYS

Aspire Media is only required to attend and film on the dates, times, and locations agreed upon prior to the project start date.

Any additional filming days, return visits, follow-up shoots, or requests for extra footage not included in the original agreement shall be considered additional services and billed separately at Aspire Media's current rates.

If weather, site conditions, client delays, lack of access, or other circumstances outside of Aspire Media's control prevent filming, Aspire Media will make reasonable efforts to reschedule. Additional fees may apply.

4. CLIENT RESPONSIBILITIES

The Client agrees to:

- Ensure access to all filming locations.
- Obtain all required permissions and permits prior to the filming date.
- Ensure subjects, employees, vehicles, equipment, and job sites are available during scheduled filming times.
- Communicate any scheduling changes as early as possible.

Aspire Media is not responsible for missed footage opportunities caused by unavailable personnel, inaccessible locations, incomplete projects, or scheduling conflicts beyond its control.

5. EDITING AND VIDEO DELIVERY

Aspire Media will professionally edit all footage according to its creative style and industry standards.

Creative decisions regarding editing, pacing, music selection, transitions, colour grading, and overall presentation remain at the discretion of Aspire Media unless otherwise agreed upon in writing.

Delivery timelines are estimates and may vary depending on project complexity and current workload.

6. REVISION POLICY

The Client is entitled to up to two (2) rounds of reasonable revisions unless otherwise specified in writing.

Revisions are limited to:

- Text or caption changes
- Minor timing adjustments
- Minor edits to graphics or on-screen text
- Removal or replacement of existing clips where available

Revisions do not include:

- Complete re-edits or significant changes to the original creative direction
- Requests for footage not captured during scheduled filming days
- Additional filming sessions or re-shooting scenes

Revision requests beyond the included rounds may be subject to additional fees.



7. PERFORMANCE GUARANTEES

Aspire Media makes no guarantee regarding the performance of any content produced. This includes, but is not limited to, guarantees of views, engagement, followers, leads, inquiries, sales, revenue, or any other marketing or business results.

The Client acknowledges that content performance depends on numerous factors outside Aspire Media's control, including advertising efforts, market conditions, social media algorithms, audience behaviour, pricing, and competition.

Aspire Media shall not be held liable for the success, failure, or business performance of any content created under this Agreement.

8. PAYMENT TERMS

The remaining balance is due upon completion of the project and prior to final delivery, unless otherwise agreed upon in writing.

Aspire Media reserves the right to withhold final deliverable files until full payment has been received.

9. COPYRIGHT AND USAGE

Aspire Media retains ownership and copyright of all raw footage and project files.

Upon receipt of full payment, the Client is granted a non-exclusive licence to use the final delivered media for business and promotional purposes.

Raw footage files are not included unless specifically purchased and agreed upon in writing.

10. LIMITATION OF LIABILITY

Aspire Media's maximum liability under this Agreement shall not exceed the total amount paid by the Client for the services rendered.

Aspire Media shall not be liable for indirect, incidental, consequential, or special damages arising from the services provided.



11. ACCEPTANCE OF TERMS

By paying the booking deposit, signing this Agreement, or providing written or verbal approval of the project quote, the Client confirms that they have read, understood, and agreed to all terms and conditions set out in this Agreement.

Upon completion, please submit your signed contract to:

aspire_media@outlook.com

— SIGNATURES

Client Full Name

Project / Invoice Reference

Client Signature

Date

Aspire Media Representative

Date

Aspire Media Signature

Total Project Amount

This agreement is legally binding once signed by both parties. Please retain a copy for your records.